Setting the Benchmark in Geomatics

Quality Management Policy Statement

R L Surveys Ltd (the 'Company') is committed to providing a high standard of service and accurate information to its clients and to that end understands the importance of a system for Quality Assurance, and complying with all the legal requirements relating to providing Land and Measured Building Surveys, and those standards laid down by the industries regulatory bodies.

The Company will undertake all reasonable steps to ensure information provided to clients is error free and is to a standard in line with the requirements of the job specification. The company aims to exceed all the necessary requirements and to continually improve quality performance through implementation of the following:

- ✓ Via our website, make this policy statement available to the public and clients;
- ✓ Ensure we have a complete and thorough understanding of the needs of our Clients and others associated with the project;
- ✓ Providing an appropriate management structure to meet these needs and expectations;
- ✓ Ensuring that employees are fully experienced in their required task and that their relevant Continuing Professional Development programme is appropriate, both to themselves and their personal ambitions and to the company in its endeavours to provide a balanced workforce.
- ✓ Adhere to the Quality Policy and objectives;
- ✓ Develop and improve the Quality Management System;
- ✓ Regularly review quality objectives and internal audit reports to measure the effectiveness of the QMS;

Our internal systems are bespoke to our operating techniques and comply with the provisions of BS EN ISO 9001:2008. Since November 2012 these systems have been internally audited on a monthly basis, with an external audit annually to ensure compliance with the agreed work processes.

Director
Rebecca Holiday
Updated January 2014
Reviewed January 2016